SmartCos HOSTED PHONE SYSTEMS

THE LAST PHARMACY PHONE SYSTEM SOLUTION YOU'LL EVER NEED

Picking the right HIPAA compliant pharmacy communications system can be challenging. We can keep your company ahead of the curve with our cloud-based, carrier-class communications solution as a service. With no physical system to install, you can easily add more seats and functionality on-demand.

- **Focus On Your Pharmacy Business**

We take care of the details – phones, installation, training and ongoing service – so you can focus on your pharmacy.

- **Right-Size Your Costs**

Buy only what you need on a flat rate per phone, per month. As your pharmacy requirements change you can add or remove services as needed.

- **Enjoy Enterprise-Class Features**

Get powerful features, such as direct inward dialing, unified communications, optional team and video collaborations, emergency calls & more.

- **Reliable – 99.999%**

Provides reliability through our live redundancy environment. However, in the event of a power outage or natural disaster your phone calls will be routed to another location or phone number, so you'll never miss a call.

- **On Demand Call Recording**

Call recording can be started, stopped, paused, and resumed as desired.

- **Unprecedented Call Control**

Web-based CommPortal gives users and administrators the power to manage call routing and other preferences.

- **Enable Remote Employees**

Supporting a distributed workforce is easy. You can put a phone anywhere with an internet connection and it will integrate seamlessly with our cloud-based platform.

- **Mobilize Your Pharmacy**

With our mobility package, your employees can use our Hosted PBX features from their smartphones, tablets, laptops or other mobile devices.

- **Unify Communications**

Integrate voice, video presence, instant messaging and SMS into a single platform with optional MaX UC for desktop or mobile devices.

- **24/7 Live Support**

Dedicated support button programmed on every device that rings straight to SmartCos

PHONES, FEATURES & IVR INTEGRATIONS TO FIT YOUR NEEDS

Our hosted communications solution has the flexibility to support all types of work and workers. Choose from full-features IP desktop phones, wireless handsets and conferencing systems. If desired, pair with our MaX UC softphone for desktop or mobile devices.

MaX UC
Desktop Softphone

MaX UC
Mobile Application

ENTERPRISE-CLASS CAPABILITIES AT AFFORDABLE RATES

STANDARD FEATURES

- Direct Inward Dialing
- Find-Me, Follow-Me
- Simultaneous Ring
- Multiline Hunt Groups
- Call Paging & Intercom
- Automated Attendant
- VM & Unified Messaging
- Time-of-day Routing
- Caller ID Name & Number
- Call Forwarding
- Disaster Routing
- Emergency Call Notification
- Live Call Monitoring
- More than 60 Features

OPTIONAL FEATURES

- ACD & Contact Center Reports
- Team, Web & Video Collaboration
- Hosted Fax
- Toll-free Service
- Business SMS
- Tightly Integrated IVR

COMMPORTAL DASHBOARD TO CONTROL YOUR COMMUNICATIONS

CommPortal enables users to view and manage:

- Lines, Status & Presence
- Devices
- Message Settings
- Hunt Group Status
- Find-Me, Follow-Me
- Simultaneous Ringing
- Call History
- More!

CommPortal enables admins to manage:

- Users Passwords & PINS
- Multiline Hunt Groups
- Phone Profiles
- Music On Hold
- Auto Attendant Settings
- Business Reports & Call Logs
- Emergency Call Notifications
- More!